

A Testimony by Todd Stofka

Hi. This is Todd Stofka. I want to share the fantastic experience I've had working with Robin Patrowicz of RP Senior Services.

A little back story. My dad had a minor stroke and was rushed to the hospital. And, if you've ever had that feeling of someone you love, and you can't be there, that's what it was like, because I was about 1200 miles away from Lake County, Florida. By the time I could get down there, he was in rehab. And, I was kind of curious what I was going to do, because I didn't think he would be able to live on his own any more. And yet, his life had been in this area of Florida for quite some time.

When I was at the rehab, I was asking around for some ideas, and two people pull out their wallets and hand me Robin's card. They said, "Give her a call. She'll help you."

I called Robin. She set up a face-to-face meeting with me and explained to me the services that she offers in the areas of senior services and planning. We looked at what has to happen in my situation, she reviewed her rates, and I said to her, "Let me see how good you are."

I had an assessment coming up within the hour. She agreed to stay there. And, I was pleasantly amazed, because she ran the entire meeting, from the medical staff to the therapist, everyone in there to assess my dad. She knew exactly what to say, what to ask. Then, after they left, she laid out for me, the timeline and the things we needed to do to take care of my dad. She was able to assess his health conditions in conjunction with the medical staff. She was able to set me up with several different assisted living facilities to visit, and then she went with me and my dad to see several of them.

She was able to call the directing managers at each one of these places. She knew them personally. She knew if there were rooms available immediately. And, she was able to get us an appointment. She's been able to assist me with finding additional doctors for my dad while he's in the assisted living (facilities), arranged for transportation, and a number of other things that I couldn't do from a remote distance.

Her specialty services in the area of helping seniors, and knowing the entire area and staff, is above and beyond what I could have ever asked for. And support in making sure that my dad is comfortably being taken care of, and I know that if I needed additional things, she can be there to help me and support me.